



The
**Prisoner
Ombudsman**
for Northern Ireland

TAKEN YOUR COMPLAINT THROUGH THE INTERNAL PROCESS? STILL NOT HAPPY?

You can contact the Prisoner Ombudsman's Office.

FREEPHONE

0800 783 6317

Monday to Friday

9.00 am - 12.00 noon



Remember!

Your complaint will not automatically come to us.

Please quote your Prison Service Complaint reference number.

Calls to this number are not monitored by the Prison.

Independent, Impartial Investigation

Unit 2 Walled Garden, Stormont Estate, Belfast, BT4 3SH