



The
**Prisoner
Ombudsman**
for Northern Ireland

GOT A COMPLAINT ABOUT YOUR RECENT VISIT TO A PRISONER?

If you are a visitor to a prison and you have a complaint you should raise the complaint with the Local Visits Manager in the first instance. If, you remain unhappy with the outcome you can make a complaint to the Prisoner Ombudsman.

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CONTACT THE PRISONER OMBUDSMAN ON

FREEPHONE

0800 783 6317

CALLS TO THIS NUMBER WILL NOT BE MONITORED

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OR SEND THE DETAILS OF YOUR COMPLAINT TO US AT

Unit 2, Walled Garden, Stormont Estate, Belfast BT4 3SH